



ANNUAL REPORT
2020

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CHAIRMAN'S REPORT

2020, our twenty-first year, was extraordinary, in which Carnival 2020 was followed by the March announcement by the World Health Organization that we were officially in a pandemic. It changed everything, it changed the way we interacted- we were advised to be socially distanced; it changed the way we enjoyed our recreation - most of us have not seen a beach in many months and it accelerated the number of times we had to grieve as we had to say goodbye to loved ones. In one profound respect it changed nothing at all about the most important part about each one of us-our generosity. United Way Trinidad and Tobago discovered again and again how utterly and completely prodigal, generous and giving the people of this twin island republic are. It never ceases to amaze me!!

The 2020 Board of Directors comprising - Ian Benjamin, Vincent Pereira, Stephen Bagnarol, Ravi Bharati, Sandra Chin Yuen Kee, Karen Darbasie, Mitchell De Silva, Noble Khan, Don La Foucade, Wayne Moze, Dr. Philip Mshelbila, Mark Ramkerrysingh, Gervase Warner, Ian Welch, Colin Wharfe and Lisa Wickham individually and collectively gave of their time, talent and treasure to the work of United Way Trinidad and Tobago (UWTT) at a time when personal challenges abounded.

Equal to the task was our executive team, led by Chief Executive Officer, Dr. Jennifer Sancho. Team members Kristen Francis, Giselle Granger, Linda Ramsumir and Kendall Teloka, juggled home and work duties; they worked longer hours, they adapted to working from home, they became adept at Teams and Zoom engagements, they were unflinching in their devotion to duty.

Our Funding Partners outdid themselves in responding to the call, the private sector led initiatives, both on their own account and in partnership with UWTT, were extraordinary - put simply our Funding Partners put people before profits! And finally, our Non-Government Organisation (NGO) partners realigned their priorities to match the needs of the communities we serve.

As an Impact Organization UWTT quickly recognized that COVID-19 exposed some stark social inequities in and among the most vulnerable segments of our population. Added to the precarious economic vulnerabilities, was unequal access to virtual education resources necessary for online school and a sharp awareness of unequal health outcomes due to comorbidities.

United Way Trinidad and Tobago had to pivot and pivot quickly, recognizing our own limitations building upon our collective working business model and upon our networks. Not to mention a greater need to employ its intellectual muscle in problem solving and framing. All intended to support those who were left most vulnerable across the country. Knowing we had to adapt, we changed our traditional National Day of Caring (NDOC) volunteer activity into yearlong National Time of Caring (NTOC) Projects. As our contribution to the national COVID-19 response, UWTT designed and coordinated three COVID-19 Response Projects and could not have achieved the results without the assistance of our supporters nationally and funding accessed through our international network.

I acknowledge the work of a National Time of Caring working group, chaired by Stephen Bagnarol with its members as Vincent Pereira, Phillip Mshelbila, Gervase Warner, Mitchell De Silva and myself. The design execution and supervision of these Projects was no mean feat in the virtual space conducting face to face site visits as and when necessary. All the projects saw us pivot to volunteer teams that worked virtually for successful implementation.

Two of the COVID-19 Response Projects, **Family Cash Grants Project, and Support to Primary Schools in the New Normal Project** are designed to align to our Impact 'Building Bridges from Learning to Success in Primary Schools Programme' working with 15 schools and will

continue into 2021. Through these projects UWTT, together with our Private Sector volunteers, worked with, Government, our NGO and Funding partners to be the missing piece and doing our part in helping to stem the tide of the COVID-19 crisis in Trinidad and Tobago.

2020 also marked the final year of the European Union funded CSOs for Good Governance Project. This Project saw 22 CSOs become more willing to advocate for development in Trinidad and Tobago and mobilize themselves collectively, despite the challenges of coming together as we one network. UWTT is proud to have been part of that learning and wishes the CSOs for Good Governance network well for 2021.

UWTT remains committed to collective working to amplify our impact, as we know that we must work harder in 2021 into 2022 to find innovative ways to keep hope and trust alive.

Together we can all recover from this crisis.

Stay safe and well!

Ian L. Benjamin (UWTT Chairman)
Attorney at Law



Audited Financial Statements

31 December 2020



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The United Way of Trinidad and Tobago

Audited Financial Statements 2020

Statement of management's responsibilities

Management is responsible for the following:

- Preparing and fairly presenting the accompanying unconsolidated financial statements of The United Way of Trinidad and Tobago, (the Organisation) which comprise the statement of financial position as at 31 December 2018, the statements of income, changes in accumulated fund and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information;
- Ensuring that the Organisation keeps proper accounting records;
- Selecting appropriate accounting policies and applying them in a consistent manner;
- Implementing, monitoring and evaluating the system of internal control that assures security of the Organisation's assets, detection/prevention of fraud, and the achievement of the Organisation's operational efficiencies;
- Ensuring that the system of internal control operated effectively during the reporting period
- Producing reliable financial reporting that comply with laws and regulations; and
- Using reasonable and prudent judgement in the determination of estimates.

In preparing these audited financial statements, management utilised the International Financial Reporting Standards for Small and Medium-sized Entities CIFRS for SMEs', as issued by the International Accounting Standards Board and adopted by the Institute of Chartered Accountants of Trinidad and Tobago. Where International Financial Reporting Standards presented alternative accounting treatments, management chose those considered most appropriate in the circumstances.

Nothing has come to the attention of management to indicate that the Organisation will not remain a going concern for the next twelve months from the reporting date; or up to the date; the accompanying financial statements have been authorised for issue, if later.

Management affirms that it has carried out its responsibilities as outlined above.

Ian L. Benjamin
Director
December 02, 2021

Jennifer Sancho
Chief Executive Officer
December 02, 2021

Independent Auditor's Report to the members of the Board of Directors of The United Way of Trinidad and Tobago

Opinion

We have audited the financial statements of The United Way of Trinidad and Tobago (the 'Organisation'), which comprise the statement of financial position as at 31 December 2020, the statement of comprehensive income, statement of changes in accumulated fund and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of The United Way of Trinidad and Tobago as at 31 December 2020, of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standard for Small and Medium-sized Entities ('IFRS for SMEs').

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants ('IESBA Code'), and we have fulfilled our other ethical responsibilities in accordance with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRS for SMEs, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organisation's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organisation or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organisation's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organisation's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material

uncertainty exists related to events or conditions that may cast significant doubt on the Organisation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organisation to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We are responsible for the direction, supervision and performance of the audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Chartered Accountants
Port of Spain,
Trinidad, West Indies
2nd December, 2021



Statement of financial position





Statement of comprehensive income

	Notes	\$	\$
Non-current assets			
Property and equipment	4	93,090	102,481
Current assets			
Trade receivables		8,229	15,122
Cash and cash equivalents	5	9,630,154	8,839,850
		9,638,383	8,854,972
Total assets		<u>9,731,473</u>	<u>8,957,453</u>
EQUITY, ACCUMULATED FUND, AND LIABILITIES			
Reserve and accumulated fund			
Reserve		1,000,000	1,000,000
Accumulated surplus		1,331,368	227,018
		2,331,368	1,227,018
Non-current liabilities			
Deferred income	6	1,545,485	1,319,552
		1,545,485	1,319,552
Current liabilities			
Trade and other payables		1,553,375	2,410,828
Deferred income	6	4,301,245	4,000,055
		5,854,620	6,410,883
Total liabilities		<u>7,400,105</u>	<u>7,730,435</u>
Total accumulated fund and liabilities		<u>9,731,473</u>	<u>8,957,453</u>

The notes on pages 14 to 28 form an integral part of these financial statements

On, December 02 2021, the Board of Directors of The United Way of Trinidad and Tobago authorised these financial statements for issue.

 Director
  Directors

	Notes	2020 \$	2019 \$
Net donation income	7	7,955,680	7,442,336
Expenses:			
Grant disbursements	8	(2,810,472)	(4,343,518)
Project expenses	9	(2,887,382)	(2,199,560)
Administrative and operating expenses-net	10	(1,196,132)	(1,285,200)
Total expenses		<u>(6,893,986)</u>	<u>(7,828,278)</u>
Other income/(expenses)-net	11	42,656	(29,620)
Net surplus/(deficit) for the year		<u>1,104,350</u>	<u>(415,562)</u>

The notes on pages 14 to 28 form an integral part of these financial statements



Statement of changes in accumulated fund

	Accumulated fund	Reserve	Total
For year ended: 31st December 2020			
Balance as at 1 January 2020	227,018	1,000,000	1,227,018
Surplus for the year	1,104,350	--	1,104,350
Balance as at 31 December 2020	1,331,368	1,000,000	2,331,368
For year ended: 31st December 2019			
Balance as at 1 January 2019	3,142,580	--	3,142,580
Deficit for the year	(415,562)	--	(415,562)
Transfer	(1,000,000)	1,000,000	--
Transfer to deferred income	(1,500,000)	--	(1,500,000)
Balance as at 31 December 2019	227,018	1,000,000	1,227,018

The notes on pages 14 to 28 form an integral part of these financial statements



Statement of cash flows

	Notes	Year ended 31 December	
		2020 \$	2019 \$
Cash flows from operating activities			
Net surplus/(deficit) for the year		1,104,350	(415,562)
Adjustment for:			
Loss on disposal of fixed assets		--	5,833
Depreciation	4	9,391	13,033
Operating surplus/(deficit) before change in working capital		1,113,741	(396,696)
Decrease/(increase) in other receivables		6,893	(6,121)
(Decrease)/increase in trade and other payables		(857,453)	392,454
Increase in deferred income		527,123	726,414
Net cash generated from operating activities		790,304	716,051
Cash flows from investing activities			
Purchase of property and equipment	4	--	(16,681)
Net cash used in investing activities		--	(16,681)
Cash flows from financing activities			
Contribution transfer		--	(1,500,000)
Net cash used in financing activities		--	(1,500,000)
Net increase/(decrease) in cash and cash equivalent		790,304	(800,630)
Cash and cash equivalent at the beginning of the year		8,839,850	9,640,480
Cash and cash equivalent at the end of the year	5	9,630,154	8,839,850

The notes on pages 14 to 28 form an integral part of these financial statements



Notes to the financial statements for the year ended 31 December 2020



Notes to the financial statements for the year ended 31 December 2020

1. Registration and nature and activities

The United Way of Trinidad and Tobago ('UWTT' or 'Organisation') was incorporated in Trinidad and Tobago on 07 December 1999. The Organisation's registered office is situated at 61-63 Edward Street, Port of Spain. UWTT is a member of the United Way Worldwide (UWW) network.

UWTT is a non-profit organisation working in priority areas of family health, education and youth. UWTT mobilises resources to partner with other Non-Governmental Organisations ('NGOs') and Community Based Organisations ('CBOs') that deliver social services in Trinidad and Tobago. Where funds are received specifically for projects outside of Trinidad and Tobago, UWTT administers the funds, and to the greatest extent possible, partners with other NGOs for activities in the country of implementation.

2. Summary of significant accounting policies

Statement of compliance

These financial statements are prepared in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities ('IFRS for SMEs') issued by the International Accounting Standards Board. The principal accounting policies applied in the preparation of these financial statements are set out below.

Basis of preparation

The Organisation's financial statements have been prepared under the historical cost convention.

The preparation of financial statements in conformity with the IFRS for SMEs requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Organisation's accounting policies.

a) Foreign currency transactions

Items included in the financial statements of the Organisation are measured using the currency that best reflects the economic substance of the underlying events and the circumstances relevant to the Organisation ('the functional currency'). These financial statements are presented in Trinidad and Tobago dollars, which is also the functional currency.

Foreign currency transactions are translated using the exchange rates prevailing at the date of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies are recognised in the statement of comprehensive income.

2. Summary of significant accounting policies (continued)

b) Property and equipment

All property and equipment are stated at historical cost less accumulated depreciation.

Depreciation is calculated on a reducing balance basis utilising rates which are sufficient to write off the depreciable amount of the property and equipment over their estimated useful lives as follows:

Computer equipment	33.3%
Office furniture	25%
Office equipment	25%
Building improvements	25%

c) Cash and cash equivalents

Cash and cash equivalents are carried in the statement of financial position at cost. For the purposes of the statement of cash flows, cash and cash equivalents comprise cash on hand, and cash at bank.

d) Revenue recognition (Net donation income)

Revenue is recognised on an accrual basis once the Organisation has a contractual right to receive revenue. Where there is no contractual right to receive revenue, the cash basis is used. Revenue relating to projects are deferred and recognised in the statement of comprehensive income when expenses are incurred. Revenue is derived mainly from donations from companies, individuals, fund raising activities and special events.

e) Trade and other payables

Trade payables are recognised for amounts to be paid in the future for goods and services received, whether billed by the supplier or not.

Grant disbursement accruals are the amount of grants to be disbursed to NGOs and/or CBOs based on agreements between the NGOs/ CBOs and the Organisation.

f) Expense and grants disbursed recognition

Expenses are recognised on the accrual basis.

g) Gifts in kind

Gifts in kind for goods and services received are recognised as revenue based on the value of goods and services received, on a cash basis.

h) Taxation

The Organisation is a non-profit organisation and has been exempted from taxation by agreement with the Board of Inland Revenue.



Notes to the financial statements for the year ended 31 December 2020

2. Summary of significant accounting policies (continued)

i) Impairment of tangible assets

At the end of each reporting period, the Organisation reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in the statement of comprehensive income.

j) Provisions

Provisions are recognised when the Organisation has a present obligation (legal or constructive) as a result of a past event, it is probable that the Organisation will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, a receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

3. Critical judgements and the use of estimates

The preparation of financial statements in conformity with IFRS for SMEs requires management to make critical judgements and use estimates and assumptions that affect the amounts reported in the financial statements and related notes to the financial statements. Actual results may differ from the estimates and assumptions used.

There were no critical judgements, estimates and assumptions that affect the amounts reported in the financial statements and related notes.



Notes to the financial statements for the year ended 31 December 2020

4. Property and equipment

	Computer equipment \$	Office furniture \$	Office equipment \$	Building improvements \$	Total \$
Year Ended 31 December 2019					
Opening net book value	19,763	1,674	9,097	74,132	104,666
Additions	8,282	--	999	7,400	16,681
Disposal	(3,539)	--	(2,294)	--	(5,833)
Depreciation	(7,595)	(418)	(2,275)	(2,745)	(13,033)
At 31st December 2018	16,911	1,256	5,527	78,787	102,481
Year Ended 31 December 2019					
Cost	41,368	19,151	13,712	190,061	264,292
Accumulated depreciation	(24,457)	(17,895)	(8,185)	(111,274)	(161,811)
Net book amount	16,911	1,256	5,527	78,787	102,481
Year Ended 31 December 2020					
Opening net book value	16,911	1,256	5,527	78,787	102,481
Depreciation	(5,636)	(314)	(1,382)	(2,059)	(9,391)
At 31st December 2020	11,275	942	4,145	76,728	93,090
Year Ended 31 December 2020					
Cost	41,368	19,151	13,712	190,061	264,292
Accumulated depreciation	(30,093)	(18,209)	(9,567)	(113,333)	(171,202)
Net book amount	11,275	942	4,145	76,728	93,090



Notes to the financial statements for the year ended 31 December 2020



Notes to the financial statements for the year ended 31 December 2020

	2020 \$	2019 \$
5. Cash and cash equivalent		
Cash at bank	635	800
Cash on hand	9,629,519	8,839,050
	<u>9,630,154</u>	<u>8,839,850</u>
6. Projects and Programmes (including Deferred income)		
Fifth Company Village Community Impact Project (i)	540,140	614,252
European Union Funded Project-CSOs for Good Governance (ii)	(5,583)	45,802
Hurricane Relief Fund (iii)	1,225,803	1,855,264
Flood Risk Management Fund (iv)	979,571	1,393,254
Small Grants (v)	(20,000)	--
Support to Primary Schools in the New Norm Project (vi)	581,314	--
Building Bridges from Learning to Success in Primary Schools Programme (vii)	2,545,485	1,411,035
COVID-19 Relief and Response Programme (viii)	--	--
	<u>5,846,730</u>	<u>5,319,607</u>
Non-current portion	1,545,485	1,319,552
Current portion	4,301,245	4,000,055
	<u>5,846,730</u>	<u>5,319,607</u>

(i) Fifth Company Village Community Impact Project

The Fifth Company Village Community Impact Project is UWTT's inaugural Community Impact Project, launched in 2015. The aim of the Project is to increase child readiness for school and success at the primary school level for children of Fifth Company Village, Moruga, with the long-term objective to reduce the high level of school dropouts and, over time, break the cycle of intergenerational poverty. UWTT plays the role of the backbone organisation, coordinating funding from multiple sources including Corporate Partners, JB Fernandes Memorial Trust, and the UWTT Community Fund. Phase 1 ran from 2015-2017 and Phase 2 was designed to focus more specifically on working with St Gregory's Anglican Primary School, running from 2018 to 2020, with the intent to merge activities into the Building Bridges from Learning to Success in Primary Schools (Building Bridges) Programme. Phase 2 was completed in May 2021 and all deferred income was utilised.

Cumulative income and expenses on the project are as follows:

Community impact income	4,879,865	4,815,063
Community impact expenses	(4,339,725)	(4,200,811)
	<u>540,140</u>	<u>614,252</u>

6. Projects and Programmes (including Deferred income) (continued)

(ii) European Union Funded Project- CSOs for Good Governance

The "CSOs for Good Governance" Project is a three-year European Union funded multi-component consortium project, which is led by The United Way of Trinidad and Tobago, with an effective start date of 1 April 2017 and end date of March 2020. The total amount of the 3-year contract is approximately \$3,124,000 (€440,000). The aim of the Project is "to catalyse transformation to a more environmentally sustainable, socially just, inclusive, accountable and resilient model of development and governance through supporting the effective involvement of civil society organisations (CSOs) in implementation of the 2030 Sustainable Development Agenda in Trinidad and Tobago (T&T)". The project entails mobilisation of a network of twenty-three civil society organisations, including the six project co-applicants, to support engagement in implementation of the 2030 Sustainable Development Agenda in T&T. The Project was completed in March 2020 and the Final Report was submitted to the EU in October 2020 as required. The final balance on the Project was settled in 2021 with all partners.

Cumulative income and expenses on the project are as follows:

	2020 \$	2019 \$
Funds received	2,735,157	2,372,390
Expenses incurred	(2,740,740)	(2,326,588)
	<u>(5,583)</u>	<u>45,802</u>

(iii) Hurricane Relief Fund

In September 2017, The United Way of Trinidad and Tobago established a United Way-Hurricane Relief 2017 fund and launched a text-to-give campaign to aid the Caribbean Islands that were severely affected by Hurricane Irma and Maria in September 2017. Funds were received from the public through the United Way Hurricane Relief 2017 designated accounts, Movie Towne ticket booths, text-to-give campaign through B-Mobile, corporate sector donations, Cricket Community, and United Way Worldwide global appeal in partnership with Comic Relief.

The Fund disbursed relief items and funding as per donation requests to Anguilla, Antigua and Barbuda, Dominica, St Barthelemy. The Fund started funding its last Project in Dominica with the National Youth Council of Dominica (NYCD) which runs from 2019 to 2021.

In response to the St Vincent and Grenadines Volcano Disaster in April 2021, UWTT established a response fund and transferred \$550,000 from the Hurricane Relief Fund. The NYCD Project will be closed at the end of December 2021. Any remaining funds will be transferred to a Disaster Resilience Fund.



Notes to the financial statements for the year ended 31 December 2020



Notes to the financial statements for the year ended 31 December 2020

6. Projects and Programmes (including Deferred income) (continued)

(iii) Hurricane Relief Fund (continued)

Cumulative income and expenses on the project are as follows:

	2020 \$	2019 \$
Funds received	5,315,729	5,315,729
Expenses incurred	<u>(4,089,926)</u>	<u>(3,460,465)</u>
	<u>1,225,803</u>	<u>1,855,264</u>

(iv) Flood Risk Management Fund

As a result of torrential rainfall in October 2018, several communities in Trinidad and Tobago were severely flooded. UWTT received funding from three (3) companies – BHP Billiton, Nutrien Trinidad and Cable & Wireless Grant Foundation/Flow – to provide medium to long term flood relief support in Trinidad and Tobago. The activities began in 2019 and comprise 3 components:

- Providing relief supplies to communities most affected by the flood disaster;
- Support the Bridge of Hope Children's Home to rehabilitate the Nursery facility; and
- A communication campaign aiming to improve understanding of flood risk management concepts. The communication campaign was launched in January 2020 and suspended in April 2020 given the national attention on fighting COVID 19. Plans to relaunch in have been deferred to 2022.

Cumulative income and expenses on the project are as follows:

	2020 \$	2019 \$
Funds received	1,868,990	1,868,990
Expenses incurred	<u>(889,419)</u>	<u>(475,736)</u>
	<u>979,571</u>	<u>1,393,254</u>

6. Projects and Programmes (including Deferred income) (continued)

(v) Small grants

This fund was established to provide a simplified grant funding opportunity for Non-Government Organisations (NGOs), up to a maximum of TT\$20,000 per Grant. The grantees would be able to access the funds that for 2020 were sourced from BHP. The funding and grants continued in 2021.

Cumulative income and expenses on the project are as follows:

	2020 \$	2019 \$
Funds received	20,000	--
Expenses incurred	<u>(40,000)</u>	<u>--</u>
	<u>(20,000)</u>	<u>--</u>

(vi) Support to Primary Schools in the New Normal Project

The UWTT Support to Primary Schools in the New Norm Project was launched in August 2020 and will run into 2021 to support schools to improve capacity in the critical COVID -19 safety areas of handwashing, universal mask wearing, physical distancing, ventilation, connectivity and child and parent friendly communication. The Project was designed as part of the 2020 National Time of Caring and is an Advocacy through Collective Action Project aligned to the Building Bridges Impact Programme. Approximately 5,000 students and 241 teachers from 15 schools will benefit from this project.

While the investment is being targeted on the 15 primary schools, including those in the UWTT Building Bridges Programme, the intent is that the Project can help provide a model for other schools and partners to use. Resources are being mobilised from individuals, corporate partners, and the UWTT Community Fund.

The Project is being implemented in Phases, with Phase 1 wrapped up in May 2021, as the school reopening for in person school continues to be deferred into 2022. Phase 2 was launched in July 2021 and will run into 2022.

Cumulative income and expenses on the fund are as follows:

	2020 \$	2019 \$
Funds received	818,427	--
Expenses incurred	<u>(237,113)</u>	<u>--</u>
	<u>581,314</u>	<u>--</u>



Notes to the financial statements for the year ended 31 December 2020



Notes to the financial statements for the year ended 31 December 2020

6. Projects and Programmes (including Deferred income) (continued)

(vii) Building Bridges from Learning to Success in Primary Schools ('Building Bridges') Programme

The United Way of Trinidad and Tobago Building Bridges from Learning to Success in Primary Schools Programme, launched in July 2019, focuses on the 4 to 8 year old students to build strong foundational skills (literacy and numeracy) in at least 10 low-income school communities (9 primary schools and 1 Early Childhood Centres for Education (ECCE)). The Programme is UWTT's Flagship Impact Programme and builds on Fifth Company Community Impact Project 2015-2021, the Childhood Success Project 2017-2019, and the National Day of Caring partnerships and is expected to continue into 2023.

UWTT's approach is synergistic – targeting families, teachers, school and community leaders – to focus on creating strong learning experiences and improving schools' capacity to address learning differences. The United Way of Trinidad and Tobago provides the backbone organisation role. The key objectives of the Programme are:

- A structured parenting programme implemented.
- Teacher capacity increased to identify and manage diverse learning needs
- Out of school time play programmes supported.
- School leadership and School Communities (Parent Support Groups (PSGs), Parents Teacher Association (PTA), local CBOs) capacity strengthened for blending schooling models.
- Improving quality of essential school spaces for foundational skills and blended schooling for blended schooling model.

The Programme will be funded from UWTT's Community Fund, Corporate donations and grant applications.

Cumulative income and expenses on the project are as follows:

	2020	2019
	\$	\$
Funds received	3,095,000	1,500,000
Expenses incurred	(549,515)	(88,965)
	<u>2,545,485</u>	<u>1,411,035</u>

6. Projects and Programmes (including Deferred income) (continued)

(viii) COVID-19 Relief and Response Programme

As an immediate response to the economic effects of the COVID-19 Pandemic, UWTT launched the COVID-19 Response and Recovery Programme (CRRP) in April 2020. It was established as part of UWTT's adapted National Time of Caring (NTOC) initiative for 2020, to provide support to families most affected. Funding was mobilised from individuals, corporate partners and the UWTT Community Fund. United Way Worldwide also facilitated 2 grant awards from Citi Foundation and 3M Foundation as part of the Regional initiatives.

The programme had 3 main components implemented in partnership with key NGO partners and the Primary School Communities supported in UWTT's Building Bridges Programme:

1. Remote Volunteer Support to Ministry of Social Development and Family Services ('MSDFS') COVID-19 Call Centre, where UWTT coordinated volunteer remote call operators to support the MSDFS remote operator capacity, as an extension of the MSDFS call centre set up to provide information for persons seeking government grants. Volunteers came from Atlantic LNG, Massy Group, Scotiabank and UWTT.
2. Family Cash Support Grants - this component sought to improve financial support for basic food and essential supplies to vulnerable families, with a focus on families with young children. This was also supported with funds from UWTT's People in Crisis Funds managed by Families in Action and National Centre for Persons with Disabilities.
3. Food Vouchers - this component was implemented with support from our NGO partners and the 10 Primary School Communities supported under the Building Bridges from Learning to Success Programme. Food Vouchers, funded by a Grant from the Citi Foundation supported the award of 300 grocery vouchers to families as another option to the Family Cash Support Grants.

All funds were expended in 2020.

Cumulative income and expenses on the fund are as follows:

	2020	2019
	\$	\$
Fund received	553,510	--
Expenses incurred	(553,510)	--
	<u>--</u>	<u>--</u>



Notes to the financial statements for the year ended 31 December 2020



Notes to the financial statements for the year ended 31 December 2020

	2020 \$	2019 \$
7. Donation income and expenses-net		
Donation income	7,955,680	7,835,282
Donation expenses	--	(392,946)
	<u>7,955,680</u>	<u>7,442,336</u>
Donation income		
Campaign donation income	2,930,054	3,470,451
Project income	2,887,382	2,199,560
Donor Directed	1,936,668	1,528,442
Leadership contribution	102,000	28,750
Other income- gift	54,676	45,541
Corporate gift	44,900	101,302
National Day of Caring	--	461,236
	<u>7,955,680</u>	<u>7,835,282</u>
Donation expense		
National Day of Caring expenses	--	392,946
Campaign and other expenses	--	--
	<u>--</u>	<u>392,946</u>

	2020 \$	2019 \$
8. Grant disbursements		
Donor Directed	1,777,972	1,631,883
Couva Children's Home	150,000	150,000
Joshua Boys	150,000	--
Rainbow Rescue	150,000	150,000
The Hope Centre	150,000	150,000
Foundation for the Enhancement & Enrichment of Life (FEEL)	50,000	355,000
Arrive Alive	40,000	312,000
Autistic Society of Trinidad and Tobago	40,000	--
Birdsong	40,000	--
Healing with Horses	40,000	100,000
Kids in Need of Direction (KIND)	40,000	--
Parenting TT/T&T Innovative Parenting Support	40,000	--
Rebirth House	40,000	--
Casa de Corazon	33,000	199,000
St. Martin Welfare Association	33,000	--
Adult Literacy Tutors Association (ALTA)	20,000	--
National Centre for Persons with Disabilities - People in Crisis Fund	20,000	215,399
La Brea Society of Trinidad and Tobago	16,500	--
Amica house	--	99,000
University of the West Indies – Institute for Gender and Development Studies	(20,000)	--
CREDO Foundation for Social Justice	--	(8,000)
Loveuntil Foundation	--	108,000
Other Grant- Projects	--	161,368
The Breast Feeding Association of Trinidad and Tobago	--	120,100
The Cotton Tree Foundation	--	56,786
The Dyslexia Association	--	20,000
UWTT NDOC Grant	--	173,982
Yahweh Foundation	--	249,000
Youth Business Trinidad and Tobago	--	100,000
	<u>2,810,472</u>	<u>4,343,518</u>



Notes to the financial statements for the year ended 31 December 2020



Notes to the financial statements for the year ended 31 December 2020

9 Project income and expenses

	Fifth Company Village Community Impact Project	European Union Funded Project-CSOs for Good Governance Project	Hurricane Relief Fund	Flood Risk Management Fund	Small Grants	Support to Primary Schools in the New Norm	COVID-19 Relief and Response Programme	Building Bridges from Learning to Success in Primary Schools Programme	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$
2020									
Income	138,913	414,152	629,460	413,684	40,000	237,113	553,510	460,550	2,887,382
Expenses	(138,913)	(414,152)	(629,460)	(413,684)	(40,000)	(237,113)	(553,510)	(460,550)	(2,887,382)
	-	-	-	-	-	-	-	-	-
2019									
Income	184,709	697,597	621,082	474,537	-	132,670	-	88,965	2,199,560
Expenses	(184,709)	(697,597)	(621,082)	(474,537)	-	(132,670)	-	(88,965)	(2,199,560)
	-	-	-	-	-	-	-	-	-

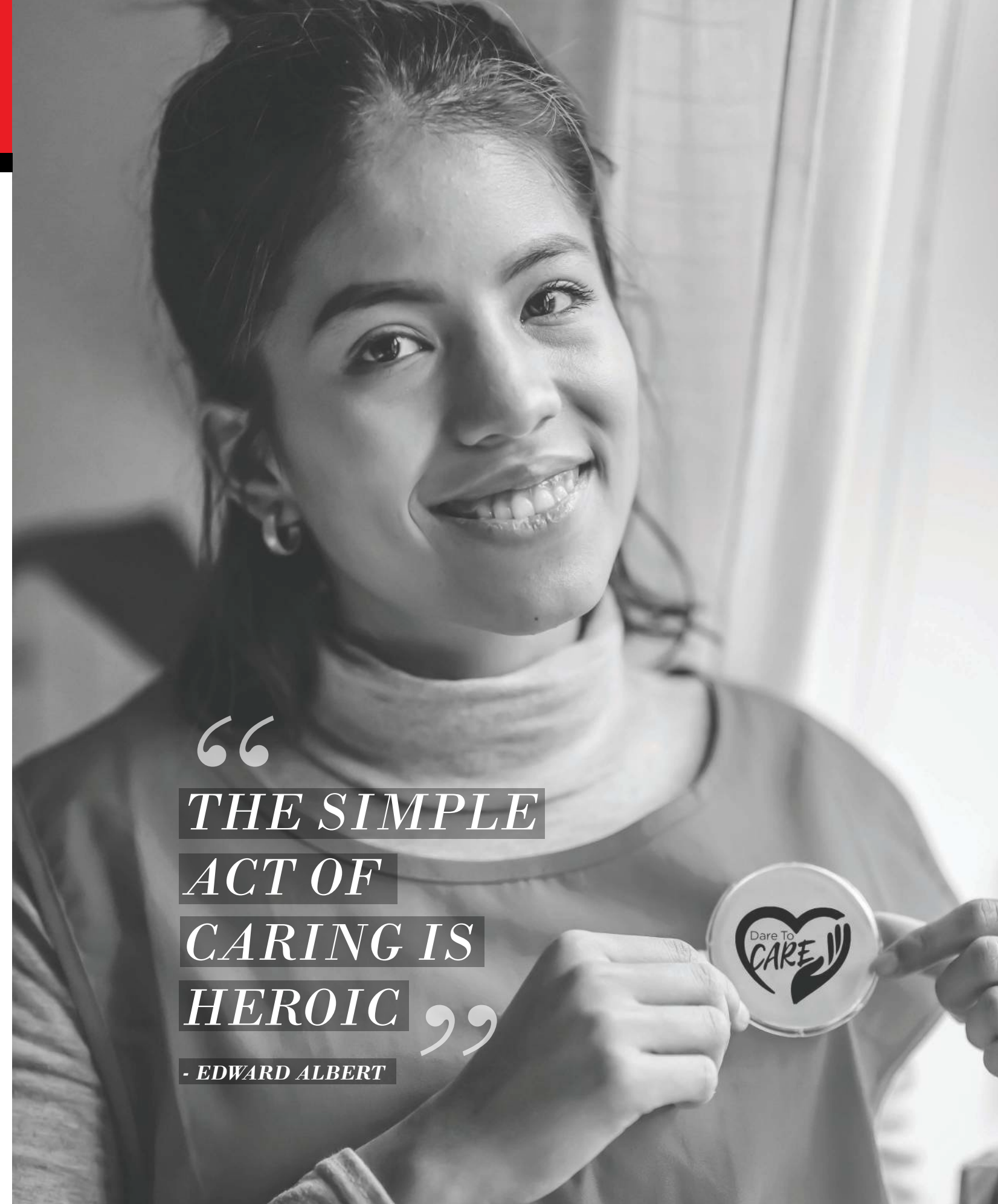
10. Administrative and operating expenses- net

	2020 \$	2019 \$
Administrative and operating expenses	1,431,672	1,530,200
Income to offset administrative and operating expenses	(235,540)	(245,000)
	<u>1,196,132</u>	<u>1,285,200</u>
Salary expenses	1,022,053	994,920
Accounting fees	133,000	133,602
Membership fee	78,658	127,160
Audit fees	70,000	70,000
Advertising	54,761	30,532
Office repairs and maintenance	19,491	40,950
Insurance	12,021	15,156
Office expense and stationery	10,856	56,067
Other administrative expense	9,863	26,115
Green fund levy expense	9,473	10,952
Legal and professional fees	4,610	3,010
Telecommunications	2,886	5,759
Equipment repairs and maintenance	2,470	2,196
Dues and subscriptions	1,318	822
Training	200	8,362
Rent	12	12
Transportation cost	--	4,585
	<u>1,431,672</u>	<u>1,530,200</u>
Income to offset administrative and operating expenses		
Gift in kind	212,000	243,500
Management fees	23,540	1,500
	<u>235,540</u>	<u>245,000</u>



Notes to the financial statements for the year ended 31 December 2020

	2020	2019
	\$	\$
11. Other income/(expenses)- net		
Bank interest income	2,426	3,103
Bank charges	(3,168)	(3,934)
Exchange rate gain/(loss)	52,789	(9,923)
Loss on disposal	--	(5,833)
Depreciation	(9,391)	(13,033)
	<u>42,656</u>	<u>(29,620)</u>
12. Commitments under operating lease		
The organisation entered into an operating lease agreement from the rental of property where its office is located. The lease terms are for 3 years		
Minimum lease payment under operating lease recognised as expense are as follows:		
Office rental	<u>12</u>	<u>12</u>
	<u>12</u>	<u>12</u>
Outstanding operating lease commitment:		
Within one year	12	12
Less than one year but within five years	12	24
	<u>24</u>	<u>36</u>
13. Events after the reporting date		
No significant events occurred after the reporting date affecting the financial performance, position or changed therein for the reporting period presented in these annual financial statements.		



“
**THE SIMPLE
 ACT OF
 CARING IS
 HEROIC**”
 - EDWARD ALBERT

FUNDING PARTNERS LISTING

A-B

3M Interamerica Company Limited
 ABT Engineers and Constructors Limited
 Agostini's Limited
 Amaranth Business Solutions (formerly Massy Tech)
 Arthur Lok Jack Global School of Business
 Atlantic LNG Company of Trinidad and Tobago
 Beacon Insurance Company Limited
 Bermudez Biscuit Company Limited
 BHP Billiton
 BP Trinidad and Tobago LLC

C-F

Caribbean Welding Supplies Limited
 Central Bank of Trinidad and Tobago
 CIC Insurance Brokers Limited
 Citibank (Trinidad & Tobago) Limited
 CLICO
 Courtyard by Marriott Trinidad
 Digicel Trinidad & Tobago Limited - Ark Outsourcing
 Energy Chamber of Trinidad and Tobago
 EOG Resources
 Federal Express (Grenada) Ltd
 First Citizens Bank Limited
 Fitzwilliam, Stone, Furness-Smith and Morgan

G-I

Grant Thornton ORBIT Solutions Limited
 Guardian Holdings Limited
 Hand Arnold Trinidad Limited
 HYATT Regency Trinidad
 Hypertech Caribbean Limited
 IBM World Trade Corporation
 Inglefield/Ogilvy & Mather Caribbean Limited
 Label House Group Limited
 Lange Trinidad Limited
 Lonsdale Saatchi & Saatchi Advertising Limited

M-N

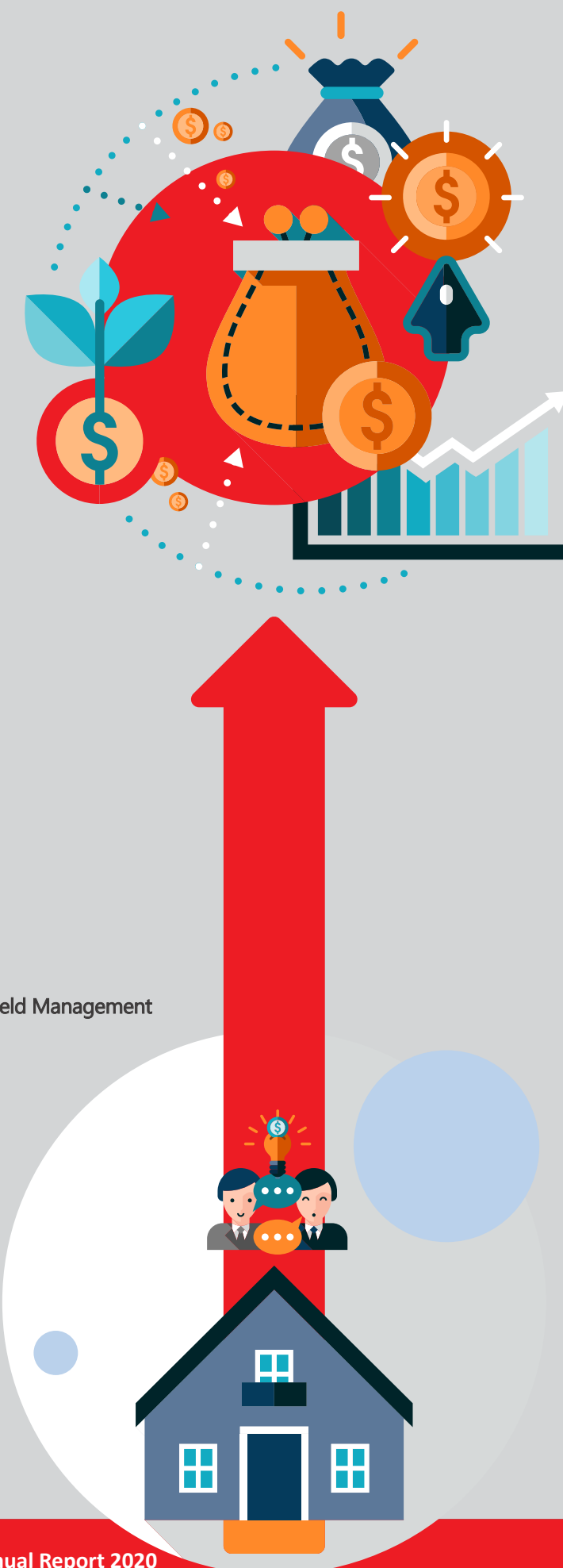
Massy Energy Engineered Solutions
 Massy Finance GFC Limited
 Massy Remittance Services (Trinidad) Ltd
 Massy Wood Group Limited
 McCann Port of Spain
 Methanex Trinidad Limited
 National Flour Mills
 Nestle Trinidad & Tobago Limited
 Nutrien Trinidad Limited

P-S

Pan American Life Insurance of Trinidad & Tobago
 Perenco Trinidad & Tobago
 Phoenix Park Gas Processors Limited
 Power Generation Company of Trinidad & Tobago
 Pricewaterhouse Coopers Limited
 Process Management Limited
 Republic Bank Limited
 Rosco Petroavance Limited
 Sagcor Life Inc
 Scotiabank Trinidad and Tobago Limited
 Shell Trinidad and Tobago Ltd

T-W

The New India Assurance Company (T&T) Ltd
 The Trinidad & Tobago Stock Exchange
 Touchstone Exploration (Trinidad) Limited/ Territorial Oilfield Management
 Trinidad and Tobago Unit Trust Corporation
 Trinity Power Ltd
 Unicomer (Trinidad) Limited
 Unilever Caribbean
 Very Exciting Things Limited
 Worley Parsons





FUNDING PARTNER TESTIMONIALS

IBM World Trade Corporation

IBM World Trade Corporation (Trinidad Branch) is proud of our long-serving relationship with UWTT, supporting their many social initiatives and continuing to do so in these times of great uncertainty.

The year 2020 was indeed a difficult time and the usual UWTT volunteering opportunities were very limited due to pandemic restrictions.

In the absence of in person volunteering, the IBM team maintained our financial contributions and we are thankful for the shared impact of our contributions towards the UWTT COVID-19 Response and Recovery fund and the reach of the UWTT programmes which provided relief to several families affected by COVID-19 in Trinidad and Tobago.

Also, IBM recently launched a global volunteer tool internally and it has encouraged our staff find more UWTT opportunities for volunteering and donations.

IBMers doing their part at the National Days of Caring 2018 and 2019



“
**NO ACT OF
KINDNESS
NO MATTER HOW
SMALL
IS EVER WASTED**
- AESOP”

NGO PARTNER LISTING

A-G

Adult Literacy Tutors Association (ALTA)
Amica House
Arrive Alive
Birdsong Academy
Bridge of Hope
CANARI
Caribbean Kids and Families Therapy Organisation (CKFTO)
Casa De Corazon
Centre for Socially Displaced Persons - Court Shamrock
Charis Works Community Therapy Centre
ChildLine Trinidad and Tobago
Companions for the Transfigured Christ - John Paul II
Centre on Fatherhood
Consortium of Disability Organisations (CODO)
Couva's Children's Home and Crisis Centre
Creative Parenting for the New Era
CREDO Foundation for Justice - Sophia House
CREDO Foundation Drop in Centre
Families in Action
Foundation for the Enhancement and Enrichment of Life (FEEL)
Goshen House

H-S

Healing with Horses
Hope Centre
Immortelle Children's Centre
Islamic Home for Children
Joshua Boys Home
Kids in Need of Direction (KIND)
Lady Hochoy Home (North)
Let's Read
Living Waters Community
(Lady of Wayside Halfway House)
Loveuntil Foundation
MAMATOTO Resource & Birth Centre
Moms for Literacy
National Centre for Persons with Disabilities (NCPD)
Parenting TT
Raffa House
Rainbow Rescue
Rape Crisis Society of Trinidad & Tobago
Rebirth House
SERVOL
St. Martin Welfare Association

T-Y

The Autistic Society of Trinidad & Tobago
The Breastfeeding Association of Trinidad & Tobago (TBATT)
The Cotton Tree Foundation
The Dyslexia Association of Trinidad & Tobago
The Heroes Foundation
The Life Centre
The Voice of One Overcomers Club
Tobago Institute of Literacy
Trinidad & Tobago Cancer Society
Trinidad & Tobago Coalition Against Domestic Violence
Trinidad & Tobago National Council on Alcoholism and Other Addictions
Trinidad & Tobago YMCA
Veni Apwann
Vision of Hope Halfway House
Women in Action for the Needy and Destitute (WAND)
Women's Institute for Alternative Development (WINAD)
Yahweh Foundation
Youth Business Trinidad & Tobago (YBTT)



NGO PARTNER TESTIMONIALS



Zoom session underway at Autism Place

Autistic Society of Trinidad and Tobago

Autistic Society of Trinidad and Tobago (ASTT) has been supported by United Way Trinidad and Tobago (UWTT) over the years for which we are exceedingly appreciative. UWTT's dedication, sincerity and support to the works of other NGOs in Trinidad and Tobago is evident through their training offered in 2019 to 2020 to assist with the NPO ACT 2019 registration process. This successful 'Online Registration Project' undertaken by UWTT was extremely valuable to us as an organization for the smooth transition of new procedures and practices as required at a national level in our society.

In 2020 to 2021, Autistic Society of Trinidad and Tobago was the recipient of UWTT's Community Grant Fund Programme that we used towards the development of foundational skills for children on the autism spectrum disorder and to provide coping skills and evidence based strategies for their parents and caregivers.

ASTT's programme continues to place a strong emphasis on equipping parents and caregivers with the necessary skills



Staff facilitating at Autism Place

to continue teaching his/her child. We utilize a "parent as a partner" model to coach parents in evidenced based interventions to support communication and social interactions, emotional regulation, manage challenging behaviours and teaching life skills. We also work together with family members on an individual programme for each child based on his/her needs.

Thank you, United Way Trinidad and Tobago, for helping us to continue the much-needed services to our members, especially during this pandemic!



PARENTING TT

ParentingTT is extremely grateful for the support received from United Way in assisting us in providing Virtual Empowerment Workshops during the time of the COVID-19 Pandemic.

Their support came at a crucial time in the life of the organization. Operations had been suspended due to the COVID-19 Pandemic, there had been a reduction in staff resulting in a reduction in opportunities for internally generated income.

The leadership of the organization was faced with the question of whether it was feasible to continue operations or if they should permanently cease. Receipt of this grant provided the impetus needed to ignite a team disheartened by the pandemic's impact, to continue to serve our main stakeholders – parents and families.

In the process, we have had the opportunity to learn and understand how to function in a hybrid (virtual and in-person) format.

This will change how the organization meets the needs of its individual and business clients in the near future.

Some of these changes include:

- The commencement of work on the formulation of an updated framework for the provision of counselling services
- A revamped social media presence to continue to interact with and inform our target audience in a digital age
- Establishment of a model for the provision of virtual workshops

“ We have been able to:

- Establish and launch virtual workshops
- Upgrade the operational software of the organization to support its administrative functions for another 12 months.

”



Grant listing 2020

- 1 Adult Literacy Tutors Association (ALTA) is a non organization that provides free adult literacy classes throughout Trinidad to individuals over the age of 16 who would like to improve their literacy and writing skills.
- 2 Arrive Alive was founded on December 31st, 2004. As a road safety NGO, the organisation lobbies/advocates for safer drivers, safer roads and safer vehicles and enhanced legislation.
- 3 Birdsong is a registered Community based NGO rooted in the steelband movement. Over the last 15 years birdsong has been active in the provision of free music education for youth.
- 4 Couva Children's Home and Crisis Centre (formerly the Phillip's Children's Home and Nursery School) located at Campden Road, Couva, is a not-for-profit organisation that provides a haven for socially displaced children. The crisis nursery aspect of the operations caters for temporary the care of babies and toddlers who are considered at risk.
- 5 Healing with Horses is registered non-profit organisation located in Tobago that provides therapeutic support services to differently abled children using equine and nature therapy.
- 6 Hope Centre is a registered non-profit children's home located in the city of San Fernando. The home provides a safe and nurturing environment to the children in its care.
- 7 Joshua House is a safe house for socially displaced boys, located in the Borough of Arima. The home provides a nurturing and safe environment for at risk young boys.
- 8 Kids in Need of Direction (KIND) is registered non-profit organisation that is dedicated to the empowerment of children by providing them with opportunities for holistic educational development. KIND has worked with children in need throughout the country to improve their health, education and social development.
- 9 National Centre for Persons with Disabilities (NCPD) is a registered non-governmental organisation located in the heart of San Fernando that is involved in the development and integration of persons with disabilities into the wider community. NCPD works tirelessly to promote and create opportunities for social inclusion for individuals with disabilities.



- 10 The Autistic Society of Trinidad & Tobago (ASTT) aims to provide appropriate educational opportunities, therapy and support services for persons with autism. ASTT was founded in 1990 by a group of parents and now provides support services to over 200 families annually.
- 11 Foundation for the Enhancement and Enrichment of Life (FEEL) supports the work of Civil Society Organisations (CSOs) across T&T by providing donations of goods-in-kind. As an umbrella organisation FEEL collaborates with CSOs that serve the poor, needy and handicapped to increase their service delivery capacity. FEEL provides food, clothes & pharmaceuticals as well as equipment for the disabled.
- 12 ParentingTT formerly (T&T Innovative Parenting Support) is a registered non-profit providing parent education and family support services. The group was formed to assist the growing number of parents who needed assistance in developing effective parenting strategies to support their children. ParentingTT provides information, counselling and referrals to empower parents to help themselves and their children.
- 13 Rainbow Rescue is a Non-Profit Organization, which was established out of concern for the increasing number of young boys, who were socially displaced due to poverty, breakdown in family life social/emotional challenges. Their objectives are to rehabilitate and educate both at primary and vocational levels.
- 14 Rebirth House offers rehabilitation services both resident and outpatient programs for individuals and work towards rehabilitating individuals who suffer from alcohol and substance abuse.
- 15 Donor Directed Grant. A Donor Directed Grant is a philanthropic vehicle for corporate entities and individuals to make a charitable donation to specific NGO/CBO or causes.



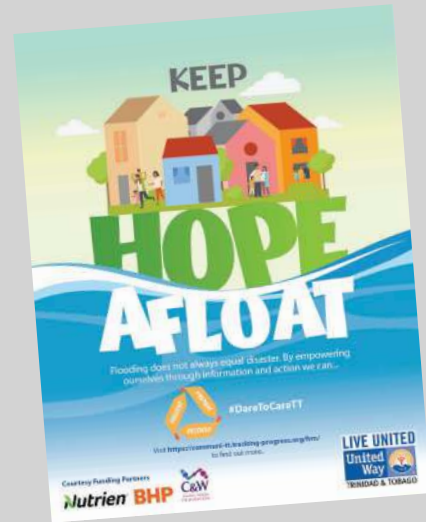
KEEP HOPE AFLOAT

Keep Hope Afloat was a public information campaign on flooding and flood risk management developed and piloted in 2020.

We achieved 3 of the 4 objectives with the 4 having been put on hold due to the restrictions of Covid-19 since it involved community outreach.

These objectives were:

- 1 Flood Risk Management content and Stakeholder Mapping.
- 2 Communication tools to improve public awareness of the multifaceted causes of flooding and flood risk management.
- 3 Affordable and sustainable public Information communication programme.
- 4 Collaborate with at least two medium to high-risk communities to develop draft flood risk management strategies tailored to their particular vulnerabilities and to look at lessons learned for messaging.



Click on the image above to have a look at our risk and the sustainable ways of how we can manage flooding in Trinidad and Tobago.

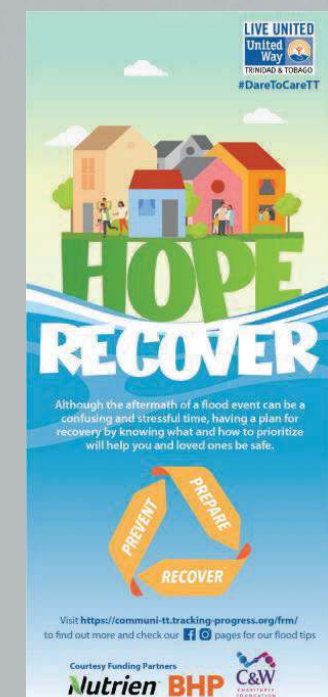
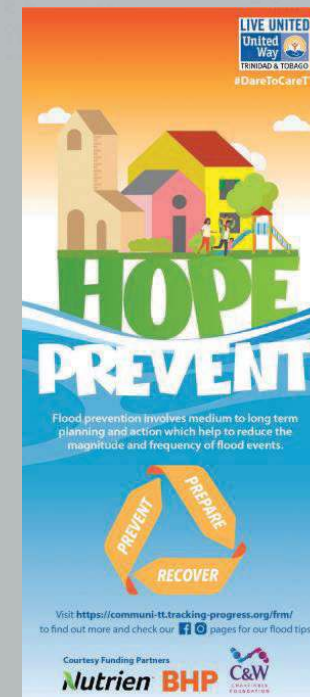
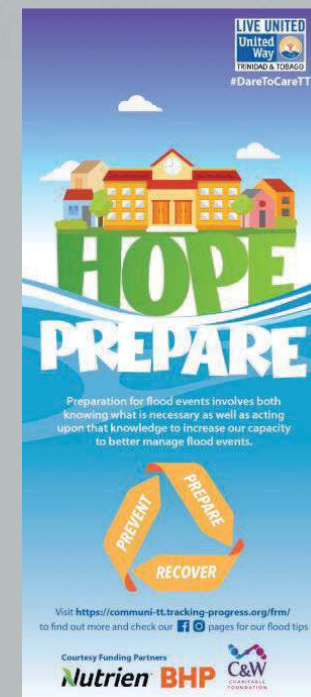
3 Booklets

Islands Like Us and *Safer Ground* are two booklets that respectively address Climate Change in the former and Flooding in Trinidad and Tobago and what we can do to get as Flood-Ready as possible.

Click on the images above to view.



4 Mass Communication Campaign





National Time of Caring 2020

Together We Can



Mass Communication Campaign

In April 2020, UWTT launched our COVID-19 Relief and Response Programme (CRRP) as part of our National Time of Caring initiative (NTOC) for 2020 to provide support as we could to families most affected by the Pandemic. NTOC evolved out of UWTT's annual National Day of Caring

(NDOC) to help sustain the conversation to one of Hope in these uncertain times. The general public and international donors provided generous donations and grants towards reaching those in need.

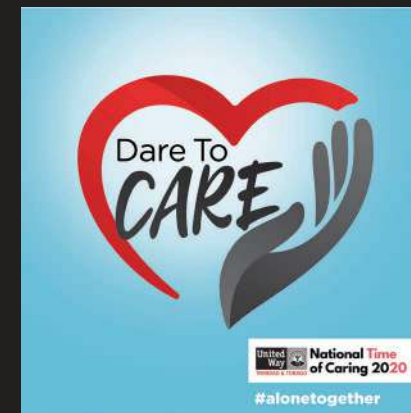
As part of the CRRP, and in consultation with the government, other NGO's and also schools UWTT launched:

- The Remote Support to Social Support Grants for COVID-19 Call Centre &
- Family Cash Grant Project

During this #NationalTimeOfCaringTT we also embarked on a public campaign to inspire the nation as we moved to embrace the New Normal. The messages sought to inspire each other to continue to band together to win the fight against COVID 19 and its effects on our society.

We urged everyone to:

- 1 Keep sharing positive messages
- 2 Their acts of kindness
- 3 Volunteering virtually or remotely and
- 4 To donate to our COVID 19 Fund, which will go directly to providing support to those persons most affected.



#nationaltimeofcaringtt Dare to Care Covid-19 Campaign



COVID-19 RELIEF AND RESPONSE PROGRAMME

Remote Call Centre

As part of the CRRP, UWTT reached out to the Ministry of Social Development and Family Services (MSDFS), the lead Government Agency for the management of the Social Support Grants for COVID-19, to determine how we could best support within our available resources.

Through consultation with them we were able to provide volunteer remote operator support to the MSDFS COVID-19 Call Centre to improve access to information on the grants for the general public, by increasing the number of operators working on the call centre outside routine working hours and on weekends.

As a result, we were able to provide and train 67 volunteers, who provided 1,267 hours of call centre support in expanding the Ministry's call centre hours from 7 am to 7 pm weekdays and 1 to 5 pm weekends.

We are grateful to the support of our volunteers from Atlantic LNG, Massy Group Ltd and Scotiabank Trinidad and Tobago Ltd and also the technical support from TSTT, without whom, the project would not have been a success.

[READ MORE](#)



67
VOLUNTEERS



1,267
HOURS OF CALL
SUPPORT

“

**THE BEST WAY TO
FIND YOURSELF
IS TO LOOSE YOURSELF
IN THE SERVICE
OF OTHERS**

- MAHATMA GANDHI

”

COVID-19 RELIEF AND RESPONSE PROGRAMME(CRRP)

Family Cash Grant Project



On April 14, the Ministry of Education announced the closure of schools for the academic year due to the Coronavirus 'Stay at Home'. The Ministry announced strategies to move education to online platforms. While this had serious implications for the country from an education perspective, this had the potential to disproportionately impact the lower income quintiles who already at risk of being left behind in economic development.

In April 2020, United Way Trinidad and Tobago (UWTT), in response launched our COVID-19 Relief and Response Programme (CRRP) as part of our National Time of Caring initiative (NTOC) for 2020 to provide support as families most affected by the Pandemic.

Although the Building Bridges programme activities were suspended, UWTT and its partners continued to weigh in with the principals and a sample of parents to listen to their concerns. From the Parents, Families in Action reported an overwhelming sense of anxiety and uncertainty from the parents as many work in the informal daily paid sector and have lost jobs in the first round and may have been self employed. They did not express concern about loss of school



Video capturing the feedback from the families

[CLICK HERE](#)

time as their first concern, rather about food on the table and how long this will continue.

The objective of the CRRF – Family Cash Grant Project was to provide basic food and essential supplies support assistance to families who have been affected by the COVID-19 crisis in the various communities supported by UWTT and Partner Agencies.

Through fundraising efforts, volunteer support and other NGO partners 1,361 grants were distributed to 3,285 unique beneficiaries from May – December 2020. This represented 756 number of unique families. Families received support via 698 pre-paid Visa Gift Cards, 359 wire transfers and 304 grocery vouchers. Each grant was valued was \$500.

Overall, the families that benefitted from the Family Cash Grant Project were grateful for the support they received at such a trying period. All families experienced a significant reduction in income or loss of employment due to the nationwide shut down in March 2020. Families reported that they used the grant to purchase food, basic supplies and even pay utility bills. One family used the grant to pay their internet bill to ensure their children could attend school virtually in September 2020.





Citibank Chief Country Officer Trinidad Mitchell De Silva gives a donation on behalf of the Citi Foundation to UWTT Chair Ian L. Benjamin.



Parent who recently received a grant shops at a local grocery for essentials.

UWTT partnered with the following stakeholders to reach the families:

PRIMARY SCHOOLS

- Belle Garden Anglican School (Tobago)
- Cocorite Government Primary School
- Cocoyea Government Primary School
- Diamond Vale Government Primary School
- Diego Martin Boys RC Primary School
- LaHorquetta South Government Primary School
- Marabella Boys Anglican Primary School
- Matura Government Primary School
- Nelson Street Boys Roman Catholic Primary
- Nelson Street Girls Roman Catholic Primary
- Salazar Trace Government Primary School
- Santa Rosa Government Primary School
- St. Mary's Mucurapo Boys RC Primary School
- St. Mary's Mucurapo Girls RC Primary School
- SERVOL ECCE Belmont
- St. Gregory's Anglican Primary School

NGO PARTNERS

- Adult Literacy Tutors Association (ALTA)
- Arrive Alive
- Cotton Tree Foundation
- Families in Action
- Foundation for the Enhancement and Enrichment of Life (FEEL)
- Heroes Foundation
- MOMs For Literacy
- National Centre for Persons with Disabilities (NCPD)
- Yahweh Foundation

DONOR PARTNERS AND VOLUNTEERS

- 3M and 3M Foundation in partnership with United Way Worldwide
- Atlantic LNG
- Citi Foundation in partnership with United Way Worldwide
- Individual donors/public
- Telecommunication Services Trinidad and Tobago (TSTT)/B-mobile: text to give and provision of handsets and sims for use by volunteer callers
- Republic Bank Limited



“ The gift card benefited me by helping me with food supplies, because things are very difficult at this time. It came just in time when everything was running short. I am very grateful and thankful for this gift card: Ms. St. Hillarie’s husband stopped working at CEPEP [March 2020 — June 2020] and has recently resumed in a couple of days and she is unemployed currently.
— D. St Hilliare ”

“ It’s a challenge to get back to normal especially since I was laid off again. It’s a challenge to get back to normal especially since I was laid off again.
- I. Gomez ”

“ This gift card help me and my kids to get food and sustain me with transport to reach to work... just want to say thanks to everyone who made it possible for me with this...The family was evicted from their home and it has been challenging
— N. Roberts ”

“ Hi my name is Onika, a recipient of the gift card I’m a single mother of 6. I’m also disabled... the card will benefit many in so much ways. I’ll be able to buy groceries for my kids to eat and other items they might need during this trying time. I appreciate it all and I’m also thankful to be chosen to get this card hopefully in the future I’ll be chosen again...Once again I thank y’all for giving my kids this opportunity...
— O. Greene ”



Geographical Map – Families who benefitted from the Cash Grant in 2020 in Trinidad and Tobago



Building Bridges from Learning to Success in Primary Schools Programme



The Building Bridges from Learning to Success Programme aims to make primary schools a place for all learners.

This impact programme focused initially on 10 schools - 9 primary schools and 1 Early Childhood Care and Education - which expanded from the 3 primary schools in the Childhood Success in Primary School pilot project. Coming down to the end of 2020 the schools adopted grew to 14 in total.

Building Bridges was launched in the Academic Year 2019-2020 and focuses on building strong foundational skills - literacy and numeracy 4 to 8 years old students.

This programme is primarily focused on inputs in the infant department in the participating schools.



In 2020, the following achievements were made under the project's five components however, project implementation was paused due to the COVID-19 pandemic. By April 2020, UWTT pivoted the input to support families in need in these schools through the COVID Response and Recovery Fund – Family Cash Transfer Programme.

Below are the achievements in 2020 under Building Bridges:

82 beneficiaries

have found that participants do feel safe and comfortable to share openly, to reflect on the way in which they are relating to their children and their relationships.

- Families in Action

PARENTING SUPPORT

The Confident Parenting programme, implemented by Families in Action, aims to achieve increased understanding of parenting and its role in children's development. In 2020, 12 workshops were completed in 6 primary schools. The programme was provided to parents via zoom and phone calls during the pandemic. Families in Action reported that:

the [Academic] term was a success. We experienced many challenges but because of the dedication of the teachers, we managed to overcome and push through...most classes, except for a few, have reached Vowel Circle, but all are Segmenting / reading / spelling at the cv / vc level...The students are stronger with the segmenting and saying plans independently. Teachers marvel weekly at their progress.

- The Morris Centre's mentor

EARLY LITERACY AND LANGUAGE DEVELOPMENT

a. NOW! Foundation for Speech, Language, Reading and Spelling ® programme is implemented by The Morris Centre Trinidad and Tobago with weekly in-class teacher mentorship for 15 infant teachers representing 9 primary schools. The mentorship followed from a 3-day workshop in July 2019. 24 Teachers completed the NOW! module training.

b. Social and Emotional support - United Way Trinidad and Tobago met with the Ministry of Education's head of the Early Childhood Care

Education (ECCE) on the implementation of a social and emotional skills programme called Think Equal. This programme was piloted in 21 ECCE schools around in Trinidad and Tobago in collaboration with Trinidad and Tobago National Commission for UNESCO and the Ministry of Education.

UWTT supported this programme by covering the cost of 346 Think Equal booklets story books for each school. UWTT sought to also collaborate with this programme for implementation in the Building Bridges participating Primary Schools. The programme aims to increase pro-social behaviours and attitudes, and lessening disaffection, discriminatory, negative, and anti-social behaviour patterns into adolescence and beyond for children aged 3-5.



NOW! Mentorship Santa Rosa Government

NOW! Mentorship St. Mary's Mucurapo Girls RC



NOW! with students at Diamond Vale Government

NOW! Mentorship La Horquetta South Government

Below are the achievements in 2020 under Building Bridges:

CAPACITY BUILDING

Teacher training on diverse learning styles was completed by Caribbean Kids and Family Therapy Organization (CKFTO) through ½ day teacher workshops in 4 primary schools on diverse learning styles in 2020. 1 The workshop is a hands-on training that provides teachers with tips and tools to use with students who might be experiencing obstacles to learning. Teachers and classroom staff were taught practical strategies to identify specific learning needs and strategies to address them in the classroom. They also learned how to make therapy tools to assist with managing behaviour in the classroom by using existing school supplies.

b. Senior Leadership training - 23 school administrators from 9 schools attended the leadership workshops led by MOMs for Literacy with topics of improving literacy, social and emotional and empowering learners using technology.

Approximately 91% of teachers strongly agree that the workshop increased their ability to support their students.
- CKFTO

OUT OF SCHOOL TIME – In 2020, UWTT engaged NGO partners and funders around the concept to add out of school time activities for students – swimming and steel pan music instrument and classes.

LEARNING SPACES SUPPORTED - RBC Trinidad and Tobago donated gently used furniture to 3 primary schools. Building Bridges schools were registered in FEEL’s School programme and received donations of furniture and school supplies. The programme supports improved learning spaces for students and teachers at each school.



Furniture St. Mary’s Mucurapo Boys RC from FEEL



Furniture St. Mary’s Mucurapo Boys RC from FEEL



Office Furniture Donated to Santa Rosa Government



Office Furniture Donated to Santa Rosa Government



Furniture St. Mary’s Mucurapo Boys RC from FEEL

At the end of 3 years under the Building Bridges programme in each primary school, we expect that the following outcomes:



The school supported by the Building Bridges Programme for 2019 – 2020 Academic year were:

- | | |
|--|---|
| 1. Belle Garden Anglican School (Tobago) | 9. Nelson Street Boys R.C. Primary |
| 2. Cocorite Government Primary School | 10. Nelson Street Girls R.C. Primary |
| 3. Cocoyea Government Primary School | 11. Salazar Trace Government Primary School |
| 4. Diamond Vale Government Primary School | 12. Santa Rosa Government Primary School |
| 5. Diego Martin Boys R.C. Primary School | 13. St. Mary’s Mucurapo Boys R.C. Primary School |
| 6. LaHorquetta South Government Primary School | 14. St. Mary’s Mucurapo Girls R.C. Primary School |
| 7. Marabella Boys Anglican Primary School | |
| 8. Matura Government Primary School | |

SUPPORT TO THE NEW NORM IN PRIMARY SCHOOLS PROJECT

In 2020, under the Building Bridges programme UWTT launched the Support to the New Norm in Primary Schools project an action advocacy project for students in primary schools to resume in person school especially in low-income areas to re-open safely and efficiently in ways that does not add a financial and emotional burden to families.

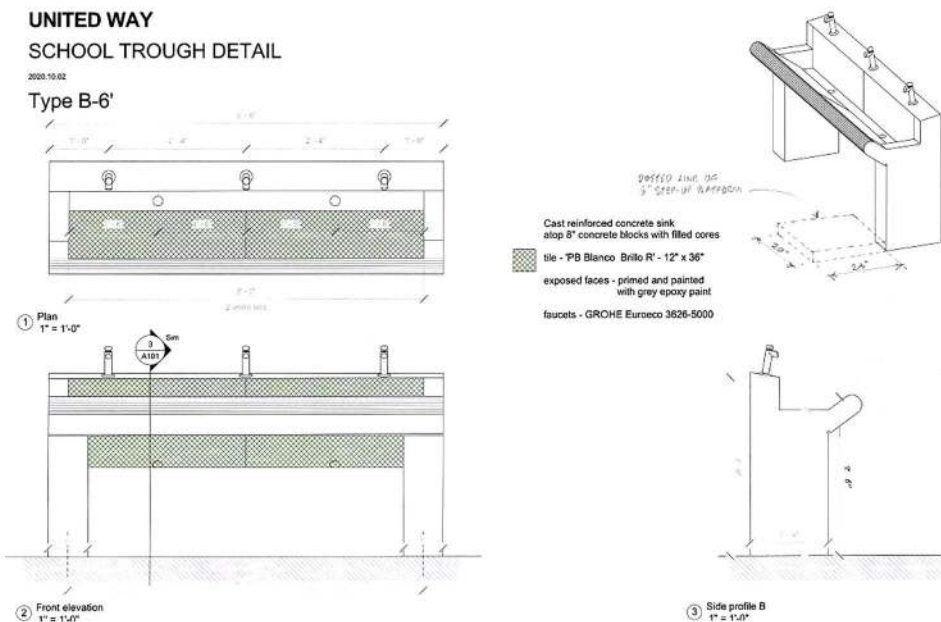
UWTT is committed to implement the blended schooling model, with face-to-face school as the basis for the model, as the most effective way to reduce both physical and virtual absenteeism of those most at risk for learning loss, actively address learning loss among these communities and to ensure that this crisis does not increase the number of school drop outs in the future. The Project was launched in August 2020 with the mobilisation efforts to raise necessary funding to implement the Project.

In preparation for the New Norm of COVID-19, the Project, working in 15 schools, aimed to:

- 1 Improve handwashing capacity by installation troughs stations.
- 2 Produce for distribution child and parent friendly communication materials to the schools with material available online
- 3 Encourage universal mask wearing by increasing understanding and distributing masks to the students
- 4 Support the Principals and school leadership to develop a culture of shared responsibility for living in the New Norm as it applies to school

UNITED WAY SCHOOL TROUGH DETAIL

2020.10.02
Type B-6'



Approximately 5,000 students and 241 teachers from the 15 schools listed below will benefit from this project

Belle Garden Anglican School (Tobago)
200 STUDENTS
1 trough, 4 faucets

Cocorite Government Primary School
180 STUDENTS
2 troughs, 4 faucets

Cocoyea Government Primary School
200 STUDENTS
2 troughs, 4 faucets

Diamond Vale Government Primary School
536 STUDENTS
4 troughs, 8 faucets

Diego Martin Boys RC Primary School
450 STUDENTS
2 troughs, 4 faucets

LaHorquetta South Government Primary School
670 STUDENTS
4 troughs, 8 faucets

Marabella Boys Anglican Primary School
100 STUDENTS
0 troughs, 4 faucets

Matura Government Primary School
275 STUDENTS
3 troughs, 6 faucets

Nelson Street Boys Roman Catholic Primary
370 STUDENTS
3 troughs, 6 faucets

Nelson Street Girls Roman Catholic Primary
352 STUDENTS
1 trough, 2 faucets

Salazar Trace Government Primary School
180 STUDENTS
2 troughs, 4 faucets

Santa Rosa Government Primary School
475 STUDENTS
5 troughs, 10 faucets

St. Mary's Mucurapo Boys RC Primary School
258 STUDENTS
5 troughs, 8 faucets

St. Mary's Mucurapo Girls RC Primary School
504 STUDENTS
4 troughs, 8 faucets

Fifth Company (St. Gregory's) Anglican Primary School
164 STUDENTS
2 troughs, 4 faucets



CSO'S FOR GOOD GOVERNANCE PROJECT

Enhancing Civil Society's Contribution To Governance And Development Processes In Trinidad And Tobago (CSOs for Good Governance) 2017-2020



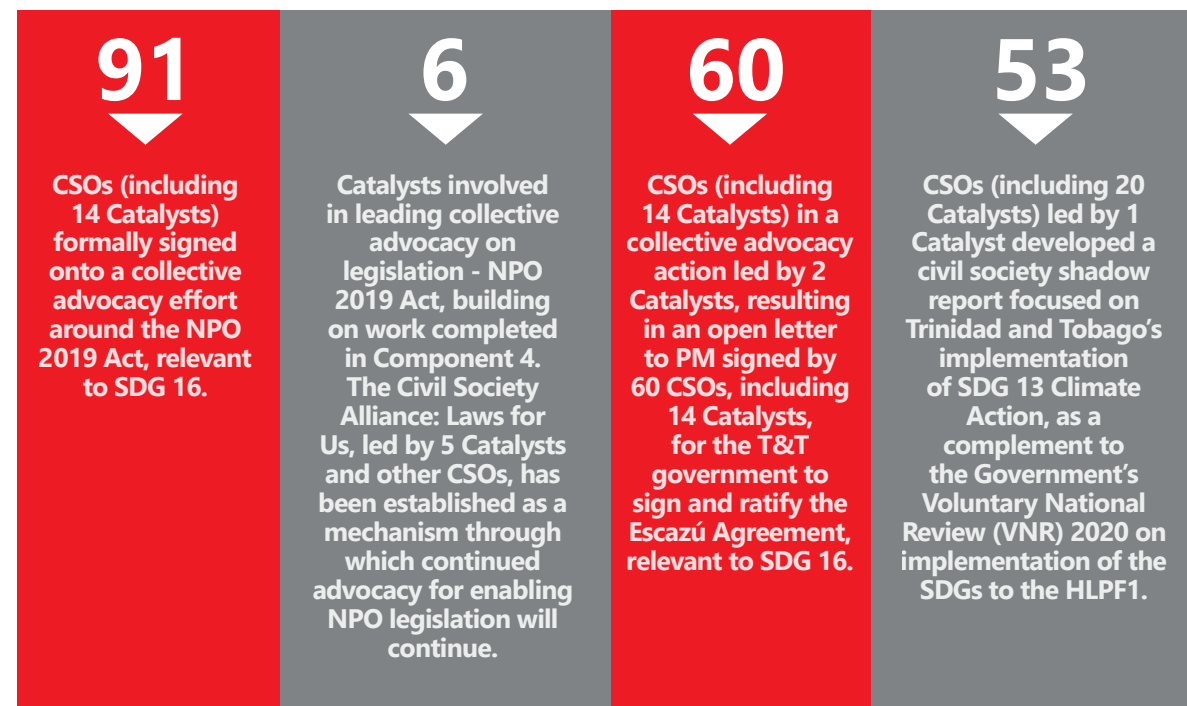
The Civil Society Organisations for Good Governance (CSOs For Good Gov) Project, funded by the European Union, was implemented by a consortium of 7 leading CSOs, led by UWTT. The Goal of the Project was to build the capacity of CSO networks to effectively contribute to national governance through the delivery of the Sustainable Development Goals (SDGs) in Trinidad and Tobago, both through individual and collective action. It was a 3-year project that culminated in 2020.

By the end of the project, core group of twenty-two (22) leading Civil Society Organizations, referred to as the Sustainable Development Goals Catalysts Network (SDGsCN) began to align their work to the Sustainable Development Goals (SDGs) and more importantly work collectively to bring a stronger voice to the National Development Agenda of Trinidad and Tobago.

These achievements contributed to the desired result at impact level i.e. enhanced CSO engagement and participation of civil society in national governance and development processes.

The Action not only provided opportunity and facilitated key relationships to be built with government partners leading/working on sustainable development but a sustained means (over 3 years) for relationships and trust to be built within civil society, leading to increased interest, understanding of the value of collective voice and demonstrated action including directly engaging in policy advocacy to government (e.g. NPO Bill 2019) and holding government accountable to SDG commitments via development of an independent civil society report on key thematic areas as climate action. The more organised and cohesive approach of the Catalysts Network thus provides a possible model

Impact level achievements of the project include:



for how civil society participation and engagement in development can be strengthened – the mechanism allowed CSOs to both examine themselves and address issues within civil society in Trinidad & Tobago related to historical perceptions of each other and ways of operating, as well as to improve government perception of civil society with an overall increase in openness by government to working with civil society actors.

The SDGs Catalyst Network (SDGsCN) and mechanisms for collaborative advocacy

At the end of the project, the SDGs Catalyst Network (SDGsCN) was established, meeting regularly, and reporting increased trust, capacity for working in

partnership and deeper understanding of the value of collective advocacy, and demonstrated enhanced collaboration on advocacy. In the interest of efficiency, quarterly meetings covered updates from the Project, updates from Catalysts, capacity building through action as well as participatory monitoring activities.

The functioning of the SDGsCN was also supported by key mechanisms created to support collaborative advocacy which included the Caribbean Civil Society SDGs Knowledge Platform and the Small Grant Facility.

List of SDGs Catalysts Network Members

- Agricultural Society of Trinidad & Tobago
- Association of Civil Society Organizations of TT (ACSOTT)
- Caribbean Kids and Families Therapy Organization (CKFTO)
- Caribbean Natural Resources Institute (CANARI)
- Caribbean Youth Environment Network Trinidad and Tobago (CYENTT)
- Energy Chamber of Trinidad & Tobago
- Environment Tobago (ET)
- Families in Action
- Family Planning Association
- Habitat for Humanity
- IAMovement
- National Centre for Persons with Disabilities (NCPD)
- Network of NGOs for the Advancement of Women
- SERVOL
- The Coalition Advocating for Inclusion of Sexual Orientation (CAISO)
- Trinidad & Tobago Transparency Institute (TTTI)
- Trinidad & Tobago Unified Fisherfolk (TUFF)
- United Way Trinidad & Tobago (UWTT)
- UWI Institute for Gender & Development Studies (UWI-IGDS)
- Veni Apwonn (VA)
- Women's Institute for Alternative Development (WINAD)
- Youth Business Trinidad & Tobago (YBTT)

CSO'S FOR GOOD GOVERNANCE PROJECT

Enhancing Civil Society's Contribution To Governance And Development Processes In Trinidad And Tobago (CSOs for Good Governance) 2017-2020

Small grant facility

United Way Trinidad and Tobago (UWTT), as Lead Applicant, Caribbean Natural Resources Institute (CANARI), and Veni Apwann (Veni) acted as Component Leads and benefitted from direct budget allocations from the Project, however also provided significant amount of in-kind support. Nine of the 14 Catalysts (non-affiliates) benefitted from the small grant facility, with 19 small grants awarded. These projects achieved work towards the SDGs and the National Development Agenda. A publication on the small grant facility achievements can be accessed via the [UWTT website](#).

National Involvement for CSOs on SDGs and beyond the CSOs for Good Governance project

While by the end of the project, the Trinidad and Tobago Government has not set up a formal mechanism to involve CSOs on SDGs or Vision 2030, there is clear evidence of the capacity of the SDGsCN to engage in dialogue and action with Government once real opportunity is provided. The project has also shown that CSOs are willing to demand open conversations with Government on issues where an effective Civil Society voice will lead to a better outcome for Trinidad and Tobago.

CSOs involved in the project became more open, willing to collectively advocate and mobilise themselves and others in their networks to take action, recognising and leveraging each other's strengths where necessary. Given the challenges of coming together as a CSO network an extended process of building trust and relationships, as well as getting familiar with and aligning to the SDGs framework, Catalysts took on their roles well. This represents significant progress in terms of changes to behaviour and relationships.

The final project report is available on UWTT's website: [CSOs | United Way Trinidad and Tobago \(uwtt.com\)](#)



European Union

The CSOs For Good Governance: Enhancing Civil Society's Contribution to Governance and Development Processes in Trinidad and Tobago project is being supported by the European Union. The contents of this document are the sole responsibility of the project implementers and can under no European Union circumstance be regarded as reflecting the position of the European Union.



Catalysts Network Members project reflections video: [CSOs For Good Governance SDG Catalysts' Reflections - YouTube](#)



UWTT's NPO Pilot Registration video: [UWTT Pilot NPO Registration Project workshop - CSOs For Good Governance Project - YouTube](#)



SDG's Knowledge platform: [Canari | SDG](#)



NPO Registration Workshop

List of SDGs Catalysts Network Members

- Agricultural Society of Trinidad & Tobago
- Association of Civil Society Organizations of TT (ACSOTT)
- Caribbean Kids and Families Therapy Organization (CKFTO)
- Caribbean Natural Resources Institute (CANARI)
- Caribbean Youth Environment Network Trinidad and Tobago (CYENTT)
- Energy Chamber of Trinidad & Tobago
- Environment Tobago (ET)
- Families in Action
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- Veni Apwann (VA)
- Women's Institute for Alternative Development (WINAD)
- Youth Business Trinidad & Tobago (YBTT)



Fifth Company
Community Impact Project
 St. Gregory's Anglican Primary School
 Presentation for Junior Panorama 2020



The St Gregory's Anglican Angels Steelband took flight in the Junior Panorama Prelims placing 3rd amongst primary schools in the country and securing their place in the finals in the Savannah on Sunday 26th of January 2020.

Although they did not place in the top 3, the steelband delivered an exuberant performance at the Junior Panorama Finals.

Their two years of dedication and effort made dreams and hopes come true on the Savannah stage, inspiring not only their school and but more importantly the community for years to come.

A huge Thank you goes out to Anfield Ltd, B-mobile, Citibank, JB Fernandes Memorial Trust, Massy

Foundation, Republic Bank, Scotiabank Foundation, Shell, Southern Sales Ltd for grant funding to the Project.

This was a culmination of years of support, and is celebration of the journey to Community Impact.

STEWARDSHIP

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